

HealthSystems of Illinois Announces Name Change

We are pleased to announce that effective May 17, 2010 HealthSystems of Illinois (HSI) will become eQHealth Solutions, Inc.

This change is in name only and its purpose is to reflect our growing multi-state, multi-market presence. eQHealth Solutions is a trusted partner in Louisiana, Mississippi and Illinois, delivering proven health care technology and cost-effective results to Medicaid agencies, the federal Medicare program and state and local health care organizations.

We will continue to serve as Illinois' Quality Improvement Organization in the same capacity, under contract to Healthcare and Family Services (HFS) and remain committed to improving the quality and cost effectiveness of health care.

Our name is changing, but our purpose remains the same:

To foster excellent customer service and provide timely, professional and clinically sound certification and review services to allow health care providers to make critical health care decisions for HFS' medical program participants.

NOTE: Both the Web site and email addresses will be changing; however, the existing HSI addresses will remain functional for an extended period, so you can always reach us. Visit our Web site at il.eqhs.org. You'll find that the Provider Resources, Training and Education, and Recommended Links tabs will take you to the information you need. *The Web Review System and Provider Web Reports have not changed. As before, access to our Web portals is located on the right side of our homepage.*

**PLEASE NOTIFY CASE MANAGEMENT, PATIENT ACCOUNTS,
MEDICAL RECORDS, AND PHYSICIAN STAFF**

If you have questions, please call our Provider helpline for assistance, Monday through Friday, 8 am to 5pm, CST at 800.418.4045. You may also contact our communications specialist, Rose Serno, at 630.317.5113.