

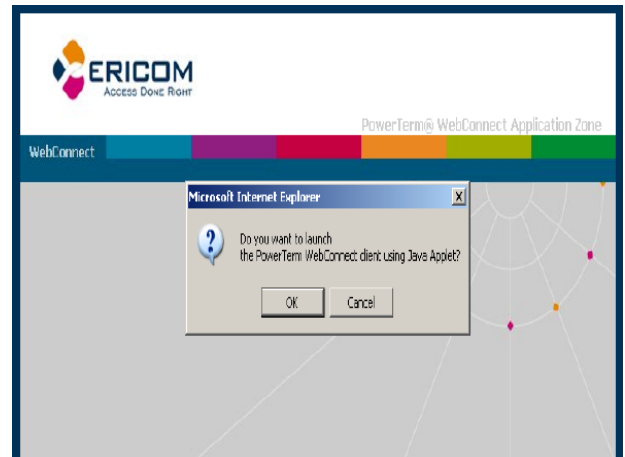
HSI ANNOUNCES UPGRADE TO PROVIDER WEB CONNECTION

HSI has implemented a new Web application to better service their Web users. The upgraded application provides improved connectivity to HSI's Web Review System. When submitting an admission or concurrent review request online, users will first be directed to a new WebConnect page to enter into the system. (Note: The Reports link has not changed)

IMPORTANT: Although the Web connection has been modified, the way you access HSI's Web review system and all of its functions remain the same.

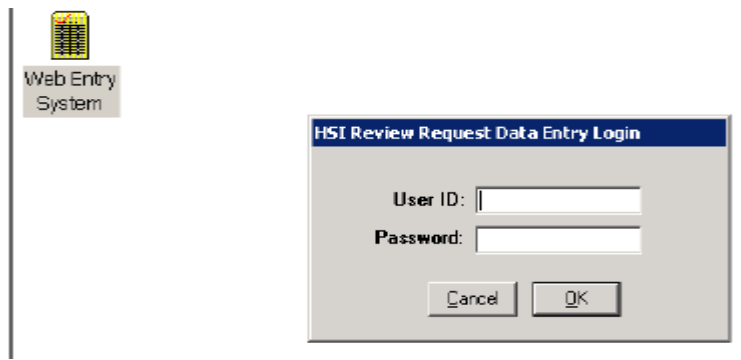
Effective immediately the Web Review System has been restored, please follow the new instructions below to log into HSI's Web Review System:

- Just as before, go to www.hsofi.org and click on Submit Review Requests link on the homepage.
 - The first time you click on the Log Into Web Review System link you will be prompted to launch the new application using Java Applet **Click OK** (Note: The Java *runtime environment* already exists on most computers. If you do not have it installed the latest version can be found at <http://www.java.com/en/download/index.jsp>).
 - Next, a basic security screen may appear "Do you want to trust the signed applet..." **Click Yes. RUN** the program.
 - You will be prompted to type in your assigned "generic" log in ID. *This screen will now appear first each time you log in to the system. (Please see your facility's Web Administrator for the IDs)*
1. Enter your newly assigned **generic** login **Click Log In**



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2. Next, click on **Web Entry System Icon**. Enter your existing HSI user name and password (this has not changed from the old system).



3. Now you have entered the system and will see the same Web Review screen as before. Proceed with entering the review, checking status or adding additional information.

If you need assistance, our Helpline will walk you through the new steps. Our Provider Helpline is available 8 am to 5 pm, CST at (800) 418-4045.

Thank you for your patience during this implementation. It is HSI's goal to ensure accurate and timely communications with health care providers. If you have additional questions, please contact our communications staff.

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